



NC Payors Contracted with HNS

North Carolina Providers:

For the following North Carolina contracts, providers must send claims for all covered services directly to HNS (this includes self-funded plans that utilize an HNS contracted payor as a Third-party Administrator (TPA)):

- **CIGNA Healthcare**
- **CIGNA Medicare Advantage**
- **Diabetes and Heart Care Plan (CSNP)**
- **MedCost**
- **HealthTeam Advantage**
- **Focus Plan**
- **Blue Cross Blue Shield of North Carolina (BCBSNC)**
 - BCBS Advantage
 - BCBS Options
 - BCBS Care
 - BCBS Choice
 - BCBS Select
 - NC State Employees Plan (SHP)
 - Federal Employees Program (FEP)
 - All BCBS PPO Plans
 - All BCBS Out-of-State Plans
 - Blue Medicare Supplement Plans

NC Blue Medicare (Replacement Plans) are NOT filed through HNS.

Please submit claim directly to BCBSNC or follow the instructions on the member's ID card.

Note:

If you are unsure about whether a particular claim should be filed to HNS, please email your HNS Service Rep and attach a copy of the front and back of the patient's subscriber ID card. She will review and respond quickly.