



NC Payors Contracted with HNS

North Carolina Providers:

For the following North Carolina contracts, providers must send claims for all covered services directly to HNS (this includes self-funded plans that utilize an HNS contracted payor as a Third-party Administrator (TPA)):

- **CIGNA Healthcare**
- **CIGNA Medicare Advantage**
- **Diabetes and Heart Care Plan (CSNP)**
- **MedCost**
- **HealthTeam Advantage**
- **Blue Cross Blue Shield of North Carolina (BCBSNC)**
 - BCBS Advantage
 - BCBS Options
 - BCBS Care
 - BCBS Choice
 - BCBS Select
 - NC State Employees Plan (SHP)
 - Federal Employees Program (FEP)
 - All BCBS PPO Plans
 - All BCBS Out-of-State Plans
 - Blue Medicare Supplement Plans

NC Blue Medicare (Replacement Plans) and Healthy Blue Medicaid are NOT filed through HNS.

Please submit claim directly to BCBSNC or follow the instructions on the member's ID card.

Note:

If you are unsure about whether a particular claim should be filed to HNS, please email your HNS Service Rep and attach a copy of the front and back of the patient's subscriber ID card. She will review and respond quickly.